



PROVIDNA: S&T implements new IT System

The customer

Founded in 1995, PROVIDNA is one of the leading insurance companies in Ukraine with over 25 regional branches, and more than 220 sales and customer offices throughout the country. The company has more than 1,500 employees and over 1,700 active insurance consultants.

The challenge

Based on their growth strategy, PROVIDNA required a new IT system which would satisfy the performance and quality requirements necessary to support the company's business processes. S&T Ukraine, which has considerable experience in these types of systems, was entrusted with the development and implementation of the new core IT infrastructure and successfully completed the project in a record time of just six weeks.

The project

The main goals of the project were the effective storage of information for an increasing number of customers, more rapid processing of data and ensuring all company employees have the necessary communications tools.

The new IT system was installed in PROVIDNA's new office building, which presented S&T's experts with a further challenge – migrating the existing user, system and location infrastructure. The new centralized system architecture means that only a minimum infrastructure is required in the regional offices. This allowed for optimal consolidation of the hardware, an optimization of the number of software licenses required, a reduction of the number of IT employees in the computer centre and, at the same time, the uninterrupted availability and maintenance of all IT services.

Benefit to the customer

- lean and efficient structure
- installation without disruptions to the company's operations
- effective storage of information



“Important changes within the company demanded a radical improvement of the IT infrastructure. The planned implementation of centralized business applications and the intensive development of regional branches added to the importance of this project. Our plans for the intensive development of the company did not allow us to separately develop the IT system before deploying the network regionally. This in turn meant the system had to fulfil three important requirements: rapid implementation in accordance with the company's development, absolute effectiveness as well as scalability. The system was installed without disrupting business operations, and future IT requirements will not involve changes to the IT architecture or the primary IT infrastructure nodes.”

Irina Sirenko, Chairperson of IC PROVIDNA's Board of Directors

S&T Ukraine

S&T entered the Ukrainian market in 1993. In 2000 S&T took over Soft-Tronik. S&T Soft-Tronik is one of the largest system integrators in the Ukraine and a leading provider in the networks, financial services and telecommunications sectors. Its 198 staff in two offices in Kiev manage notable clients, e.g. Kievstar GSM, the National Bank of Ukraine or Antonov ASTC. S&T Ukraine has received many certifications and awards, enjoying an excellent reputation due to its high level of quality and professionalism.

S&T Ukraine belongs to the S&T Group, which with more than 3,100 employees and Euro 522,2 million in sales in 2007, S&T is the leading provider of IT consulting, IT solutions and IT services to customers in Central and Eastern Europe, the DACH region (Germany-Austria-Switzerland), Japan and China.

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