



Dravske elektrarne Maribor: S&T implements IT Management and Control Framework

The customer

Dravske elektrarne Maribor is the largest Slovenian producer of electric power using renewable energy sources. With eight hydroelectric power plants, Dravske elektrarne Maribor generates 25% of Slovenia's electric power and as much as 80% of all Slovenian electric power that is produced in compliance with the renewable energy sources criteria. The company, owned by Holding Slovenske Elektrarne, is among the largest investors in the construction of power plants on the Lower Sava River.

The challenge

S&T Slovenija implemented an IT infrastructure management system at Dravske elektrarne Maribor to ensure comprehensive proactive control over servers, services and the network. Microsoft and HP software was used in the project, which was carried out over a six month period.

Major challenge was short time of implementation and integration of various different IT systems (Microsoft - MS MOM, HP OpenView Service desk).

The project

Servers that run Microsoft services (Active Directory, Internet Information Services, SQL Server Cluster, DHCP service, etc.) are managed through the Microsoft Operations Manager 2005 software solution. This substantially reduced the complexity of managing the extensive IT environment and improved the efficiency of IT processes.

Control over the network was established with HP Openview Network Node Manager software, which collects information from WAN and LAN devices. The networks are functionally divided into business IT system, local management system, central management, MAN network and DWDM nodes. All critical events are logged by the HP Openview Service Desk application, which notifies the responsible persons, who are able to resolve the issues in the shortest time possible.

Benefit to the customer

- shorten the downtime
- proactive control over servers, services and network
- cost-efficient solution for maintaining network and server availability



S&T Slovenia

S&T Slovenia is the leading Slovenian system integrator. S&T Slovenia employs 371 employees, who, in cooperation with the leading global IT providers, ensure the quality of services and customer satisfaction. In 1995, S&T Slovenia was the first IT company in Slovenia to obtain the ISO 9001 Quality Management Standard certificate.

S&T provides a wide range of services, such as consulting, education, software development, IT solution implementation and maintenance. Its customers include the largest European telecommunication, banking and energy institutions, as well as government and healthcare organizations.

S&T Slovenia is a part of the S&T Group, which with more than 3,100 employees and Euro 522,2 million in sales in 2007, S&T is the leading provider of IT consulting, IT solutions and IT services to customers in Central and Eastern Europe, the DACH region (Germany-Austria-Switzerland), Japan and China.

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