



Milsped: S&T Serbia installs logistics system

The customer

Established in 1993, Milsped is the Adriatic region's leading logistics enterprise. Milsped provides a range of transportation services that includes road haulage, air, sea and rail freight as well as customs services, warehouse services and goods distribution. The company employs more than 500 people and has 29 branches in Serbia and Montenegro. In 2007, Milsped achieved a turnover of 172 million Euros. It handles around 700 business transactions each day and around 215,000 annually. Milsped has a new warehouse facility in Belgrade with a floor area of 25,000 m² and 41 quays for incoming and outgoing goods.

The challenge

A company operating on this scale with such a broad spectrum of business activities must have an excellent infrastructure and provide high quality services, and it thus requires a comprehensive IT system for warehouse management that provides optimum support for business processes. With this in mind, the logistics specialists commissioned S&T Serbia to plan and implement an Infor Warehouse Management System (WMS).

On behalf of Milsped d.o.o. S&T planned an extremely complex ware-

house management system based on Infor WMS, equipped it with add-on modules and implemented it, all within ten months. This project has allowed Milsped to overhaul its business processes and significantly improve the efficiency of its warehouse operations.

The project

The system installed by S&T Serbia covers a range of business functions, such as goods receipt, quality control and storage, as well as additional services, including billing, inventory, packaging and dispatching goods and work orders. In addition to implementing the warehouse management system, S&T Serbia supplied RF devices (radio frequency devices for mobile data entry) and integrated them into the system to provide support to business processes. The S&T team also developed a brand new module for managing the business processes of the customs warehouse (in accordance with the respective local regulations) and fully integrated this with the standard Infor WMS solution.

Benefit to the customer

- overhauling of business processes
- improved efficiency of warehouse operations
- fast realization of the project



„Milsped benefits hugely from the Infor warehouse management system as it allows us to improve our services to customers and expand into new markets. Infor WMS helps us to determine storage areas and to process a wide range of customers and complicated customer requirements. This solution also opens the door to new markets and new customers we would not have had access to had it not been for the comprehensive, multilayer software solution we have in WMS.“

Nikola Todorovic, Warehouse Department Director at Milsped

S&T Serbia

S&T Serbia is one of the Top 3 IT systems integrators in the country, and is the first international IT company established with 100% foreign capital, after introducing open market economy in Serbia. S&T Serbia was founded in 1996 (as S&T Yugoslavia) as a part of S&T AG, whose central office is in Vienna. With approximately 90 employees in subsidiaries in Belgrade and Novi Sad S&T Serbia focuses on large and mid-sized, national and multinational companies in projects spanning the complete range of IT services: consulting, designing, implementation, integration, maintenance and permanent (24/7) customer support. S&T Serbia's success is based on a one decade experience and continuous development since its inception.

S&T Serbia belongs to the S&T Group, which, with more than 3,100 employees in 22 countries and annual sales in 2007 of 522,2 million Euro, is the leading provider of IT consultancy, solutions and services for customers in Central and Eastern Europe, in the Germany-Austria-Switzerland (DACH) region and in China and Japan.

Belgrade - Novi Sad

Head Office: S&T Serbia d.o.o., Narodnih heroja 43/XXIII, 11070 Belgrade, Serbia, Phone: +381 11 311 6221, Fax: +381 11 311 7665, E-mail: info@snt.rs